



7837 FAIR OAKS BOULEVARD
CARMICHAEL, CALIFORNIA 95608
TELEPHONE: 483-2452
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Leak Exemption Request Form

Owner's Name: _____ Account #: _____

Service Address: _____

Phone Number: _____

Date Leak Occurred: _____

Location and Details of the Leak: _____

Repair Date: _____

Details of Repairs (*Attach Repair Receipts*): _____

Owner's Signature: _____ Date: _____

FOR OFFICE USE ONLY:

Date Verified: _____ Verified By: _____

Date Approved: _____ Approved By: _____

Entered By: _____ Date Entered: _____

Credit Amount: \$ _____

CARMICHAEL WATER DISTRICT

REGULATION TITLE: Water Leak Exemption

REGULATION NUMBER: 2000

2000.00 The purpose of this regulation is to provide the guidelines to staff regarding the District's Water Leak Exemption Regulation.

2000.10 Once every year an exemption will be granted on the property to a customer that has experienced an increase in the water bill resulting from a leak in their private plumbing system in accordance with the leak exemption criteria.

2000.20 Leak Exemption Criteria:

2000.21 Property owner must notify the District that there is a private leak on their property within 60 days from the bill date that reflects the leakage.

2000.22 Property owner must notify the District that the repair has been made.

2000.23 District staff will verify that the repair has been made (site visit and/or copy of receipt from property owner for repair).

2000.24 An adjustment will be made only after leak(s) is/are repaired and it is reasonable to predict that the leak(s) or loss will not occur again.

2000.25 District staff will adjust the property owner's account to the usage from the same period/last year for the base charge for water usage for that leak billing cycle.

2000.30 Special Circumstance: In addition to the criteria above there are special circumstances that may prevent the customer from repairing water leaks within the time restraints identified in the chart above. Special circumstances may require special permit from Local or State Agencies or other hardships may occur. In special circumstances the exemption request will be directed to the General Manager for consideration and resolution.